



# California UDWA Survey Members and Fee Payers

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RESEARCH

# Methodology

- 800 interviews conducted between February 21<sup>st</sup> and March 11<sup>th</sup>, approx. 20 minutes each
- 600 Members, 200 Fee Payers interviewed
- 477 interviews in English
- 201 in Spanish
- 125 in Vietnamese
- Major Regions:
  - Orange County (179 respondents)
  - Riverside County (133 respondents)
  - San Diego (228 respondents)

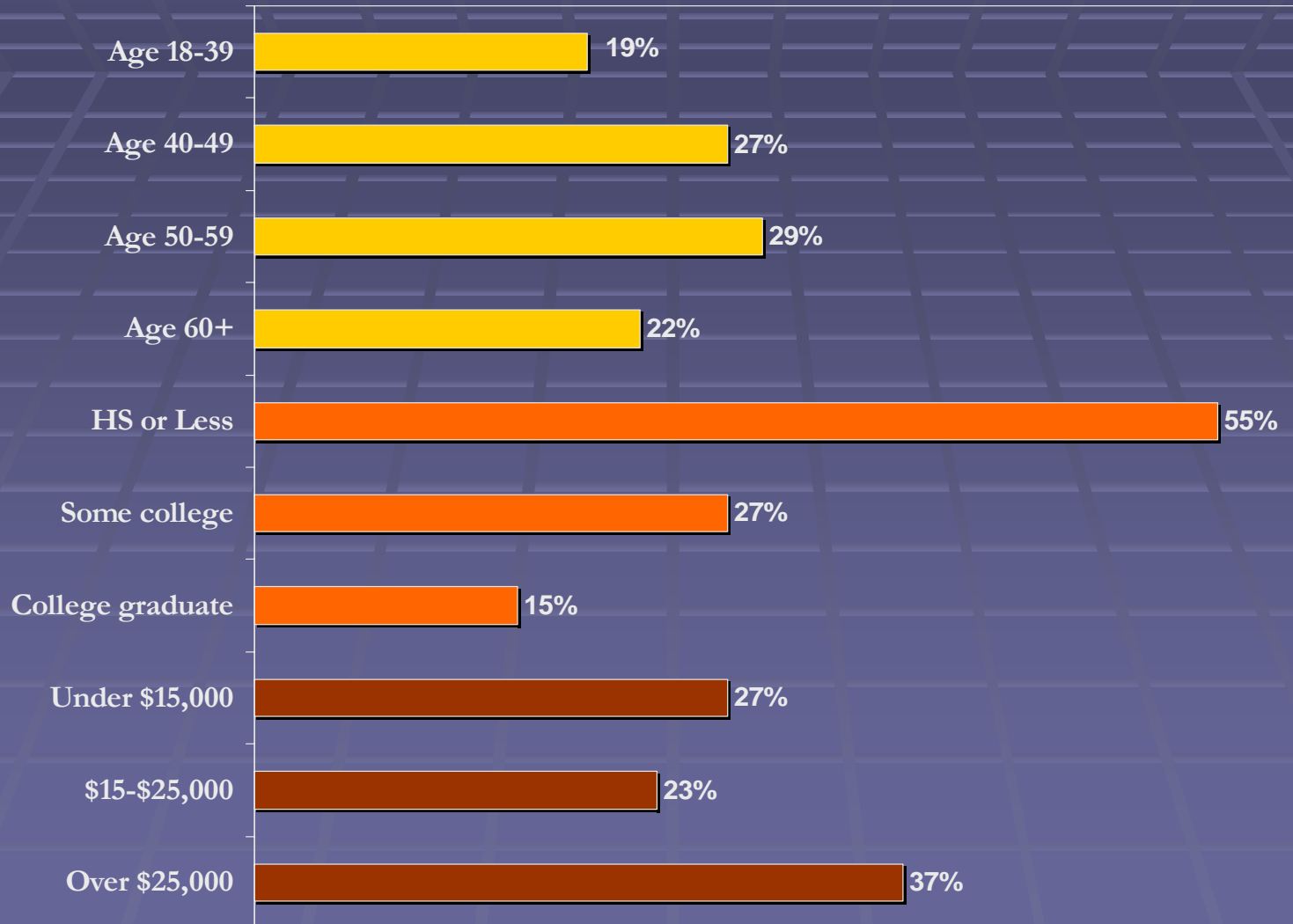


# Membership Profile

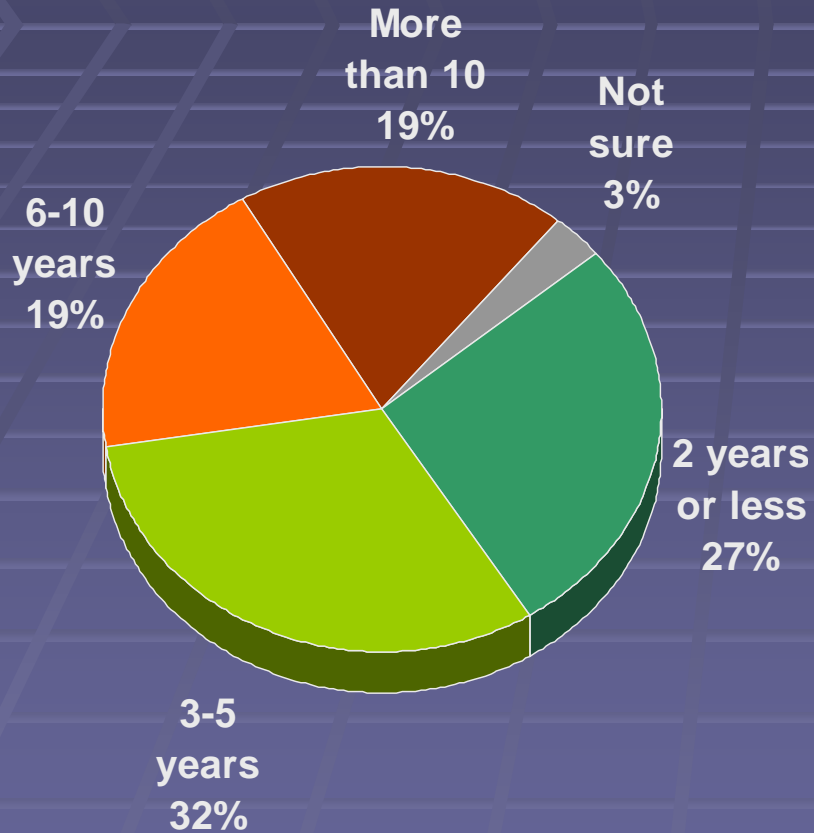
- Heavily female workforce
  - Members are 85% Female
  - Fee Payers are 82% Female
- 67% of Members are caring for family patients, 83% of Fee Payers
- 70% say they are registered to vote, but fewer than half voted in recent gubernatorial (26% Schwarzenegger, 17% Angelides)
- Few African Americans (7%), 8% Asian, 1 in 3 HC Providers is Latino (33%).



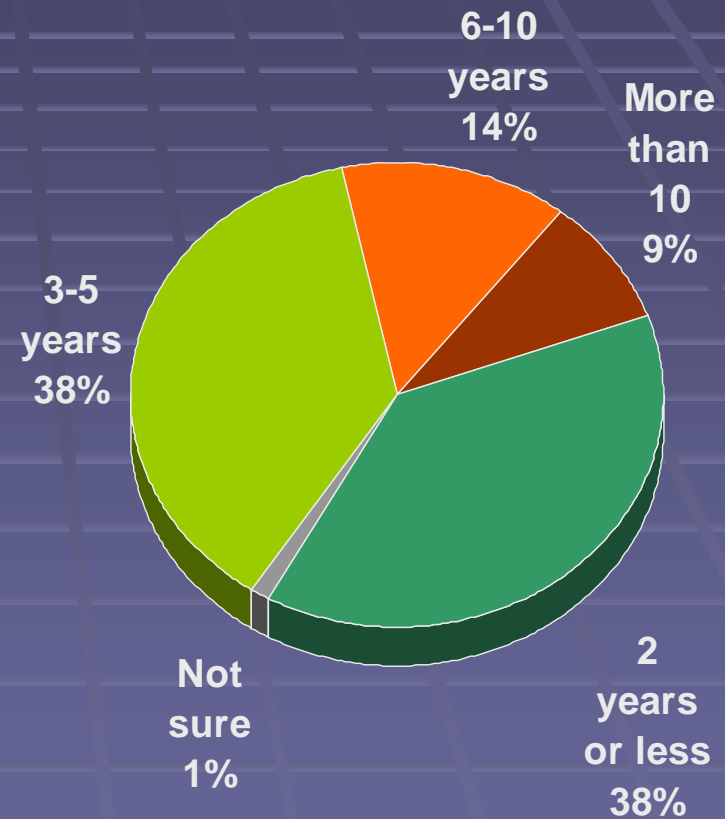
# Age, Education, & Income



# Length of Time Working as a Home Care Provider



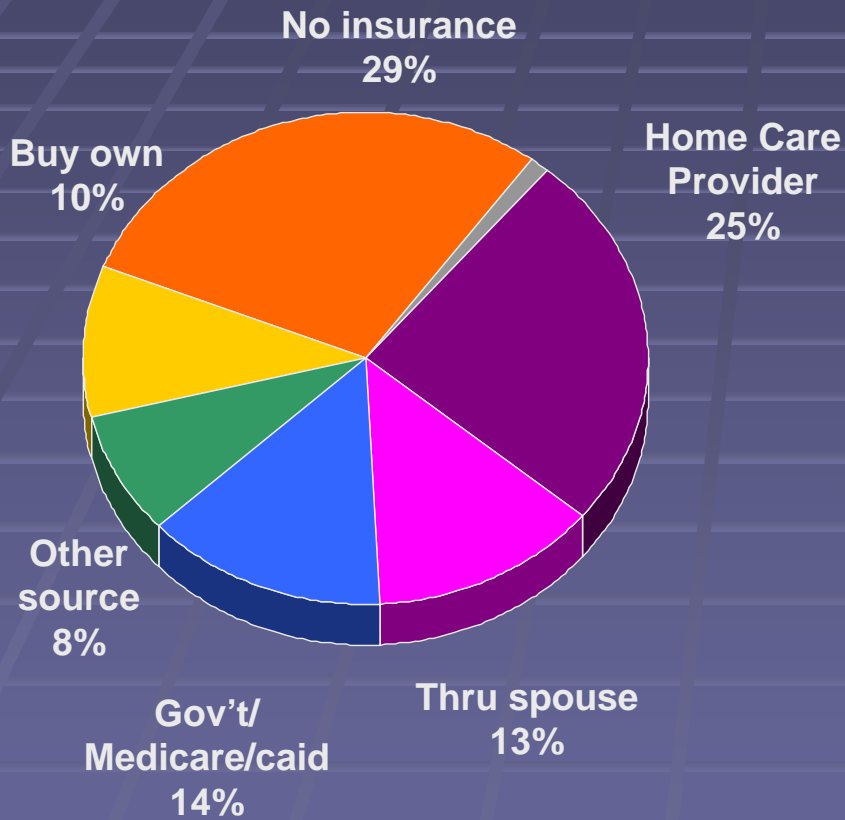
Members



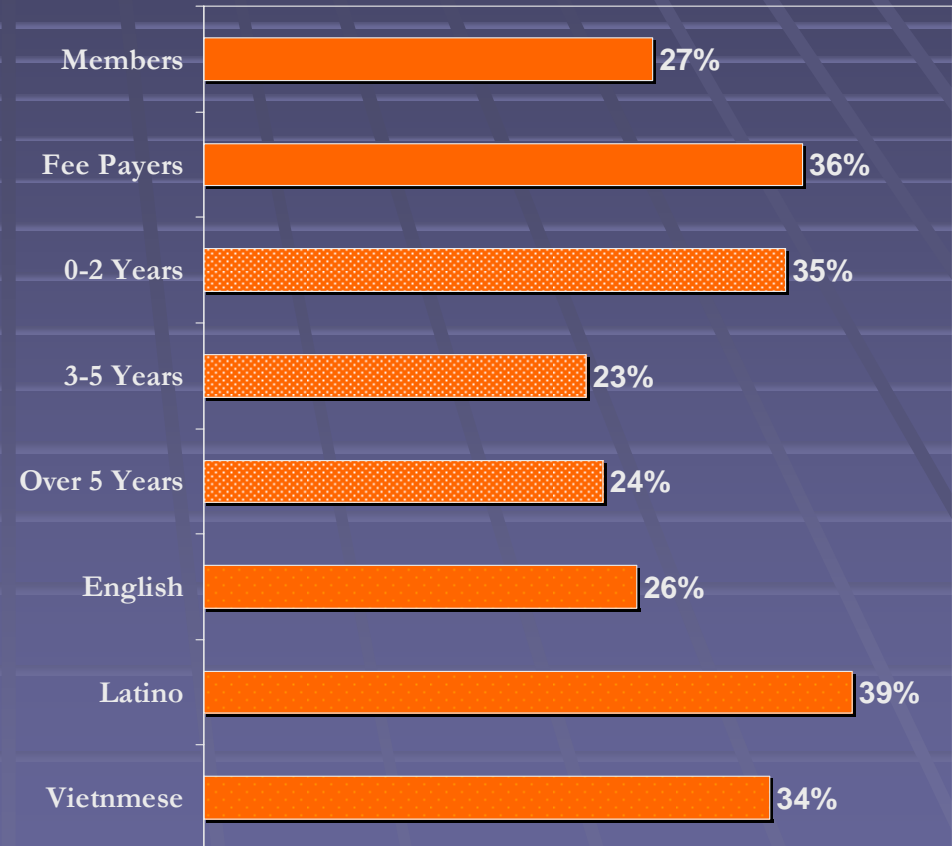
Fee Payers



# Q.17 Health Insurance

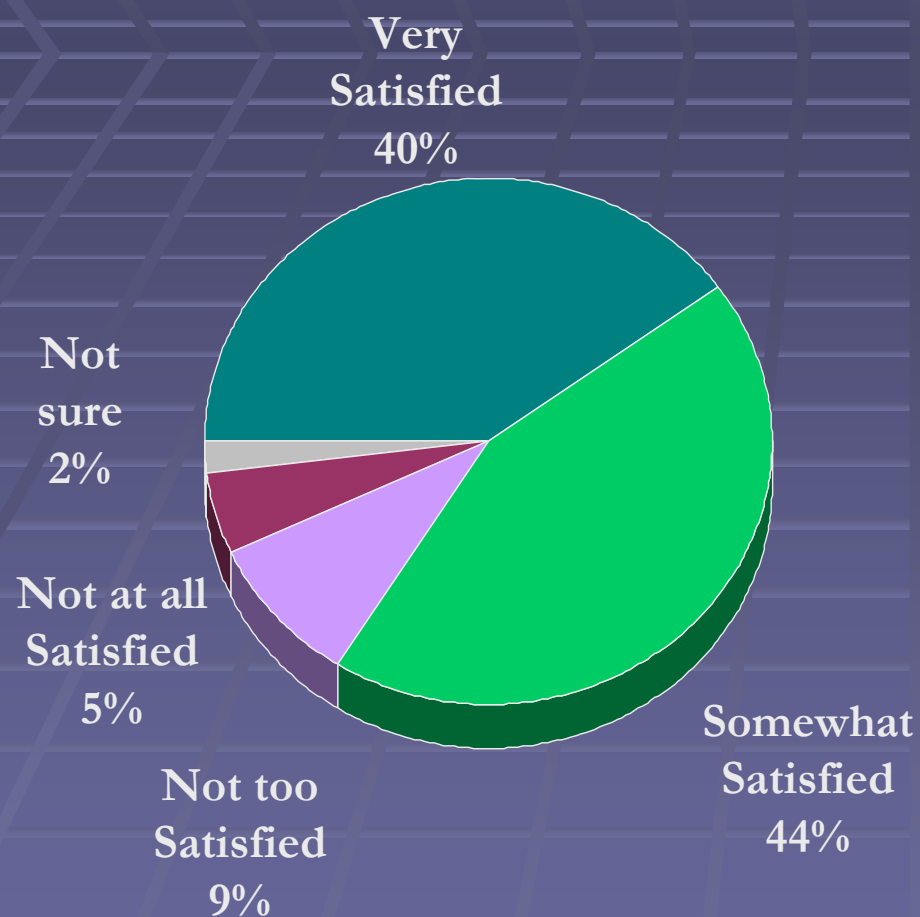


## No Insurance





# Q.1 Job Satisfaction



❖ No difference between Members and Fee Payers

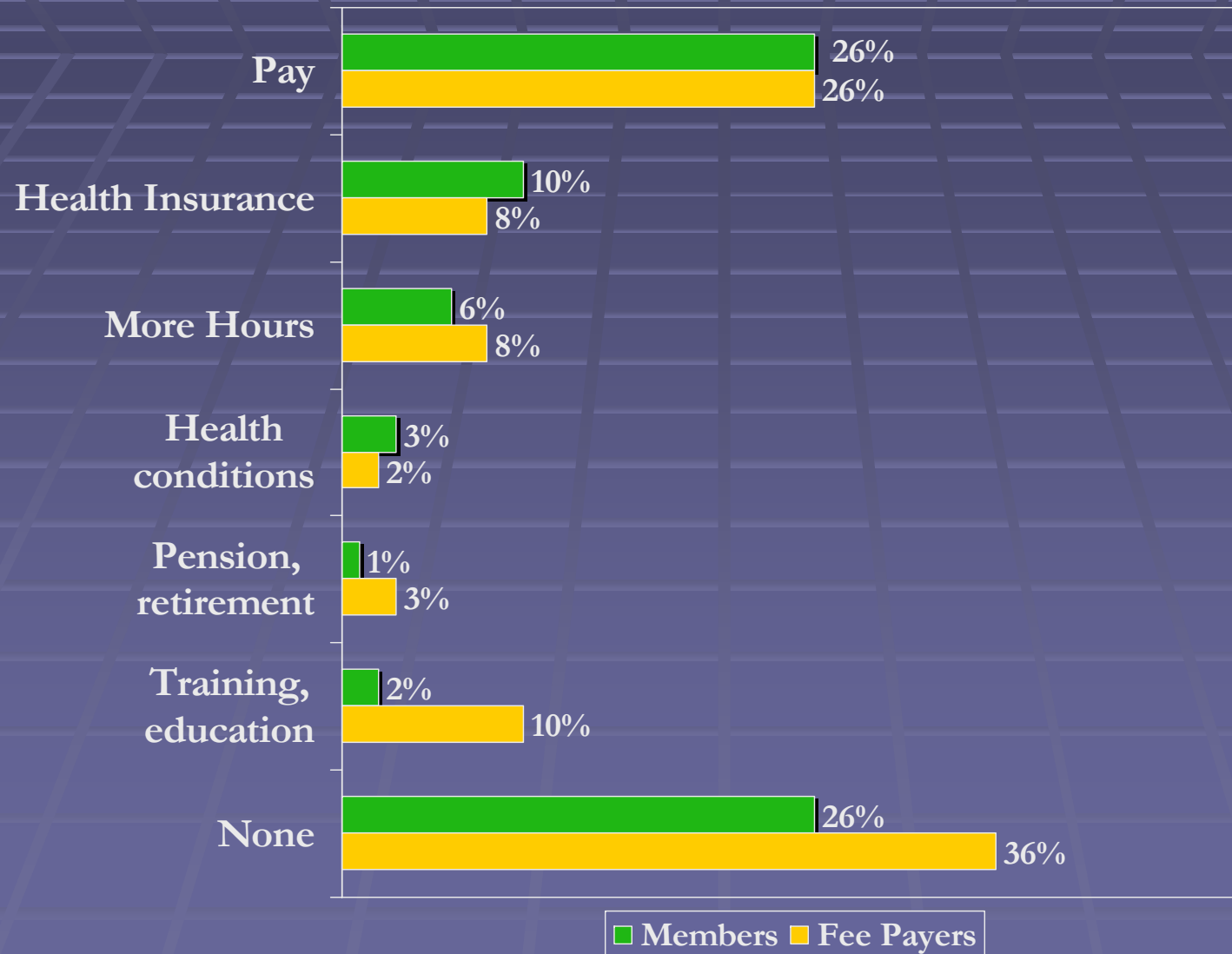
❖ No differences based on Age, Gender, Income, Education, Family Care

❖ Only 2 significant differences:

- Vietnamese speakers are highly satisfied (48% Very)

- HC Providers with no Health Insurance are slightly less satisfied (only 30% Very)

## Q.2 Important Issues on the Job - Volunteered



# Q.3 Feelings Toward Unions and Individuals



IHSS (85%)

UDW (74%)

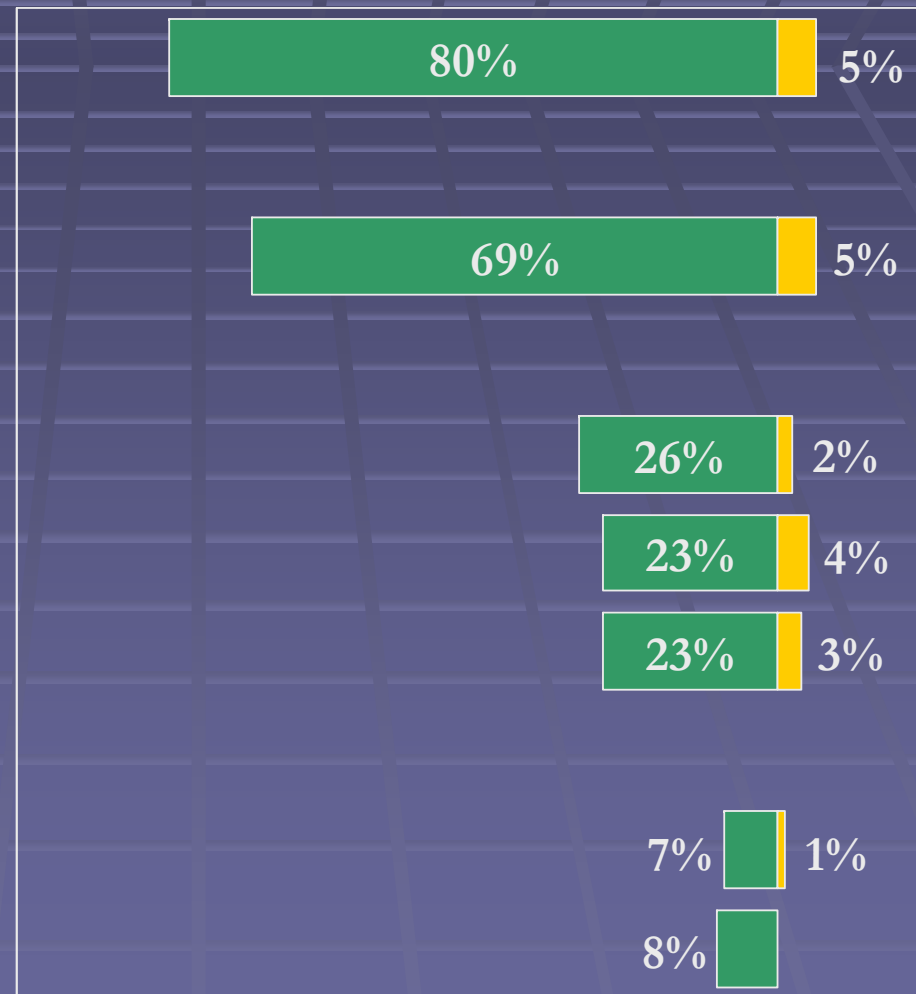
SEIU (28%)

AFSCME (27%)

NUHHCE (26%)

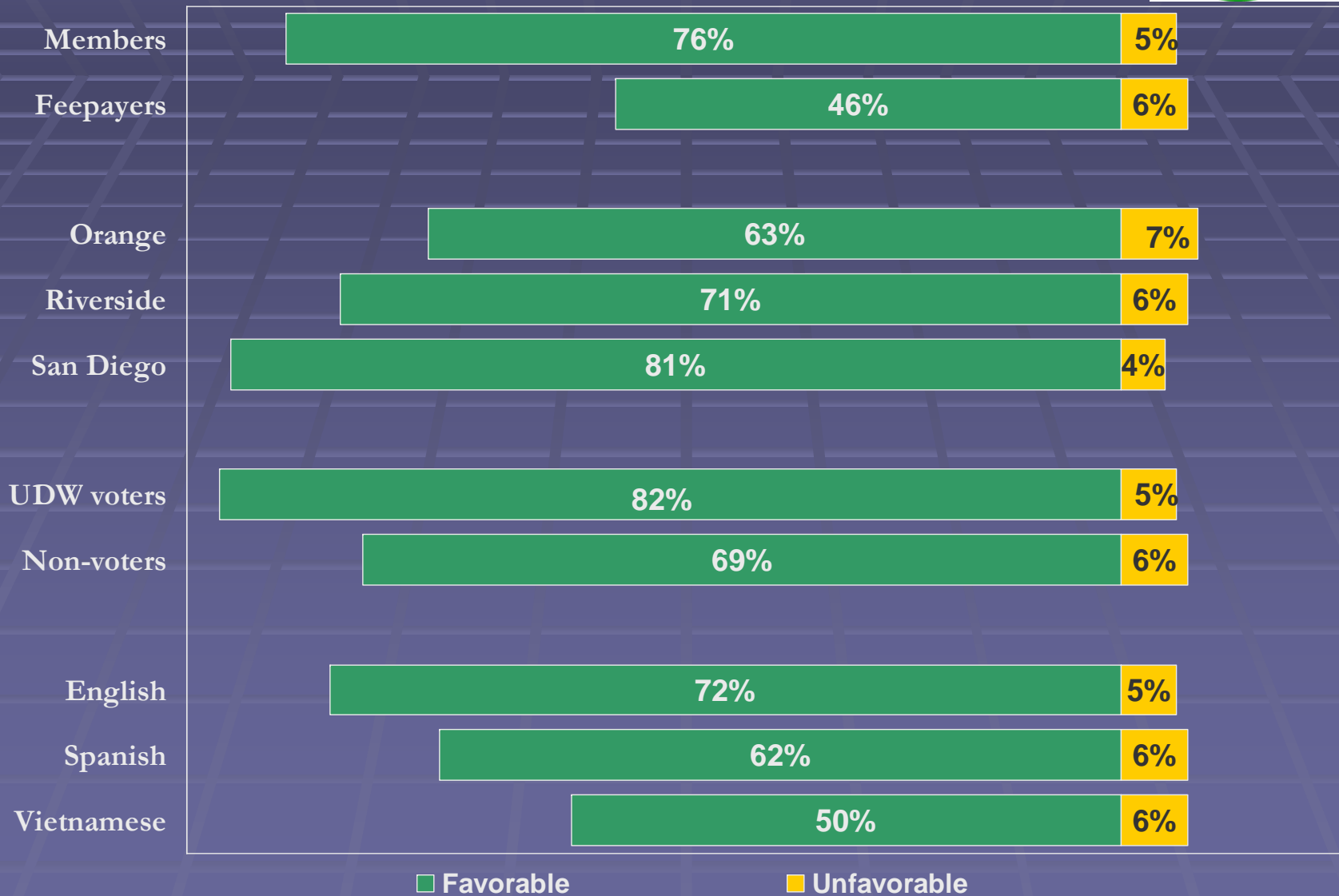
Ken Seaton-Msemaji (8%)

Fahari Jeffers (8%)

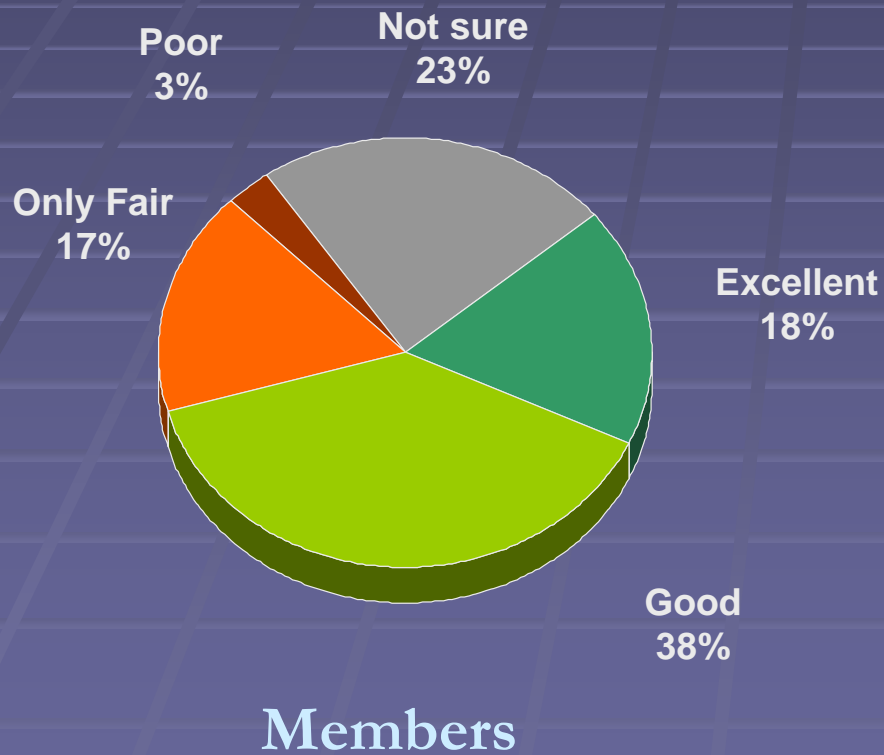


■ Favorable ■ Unfavorable

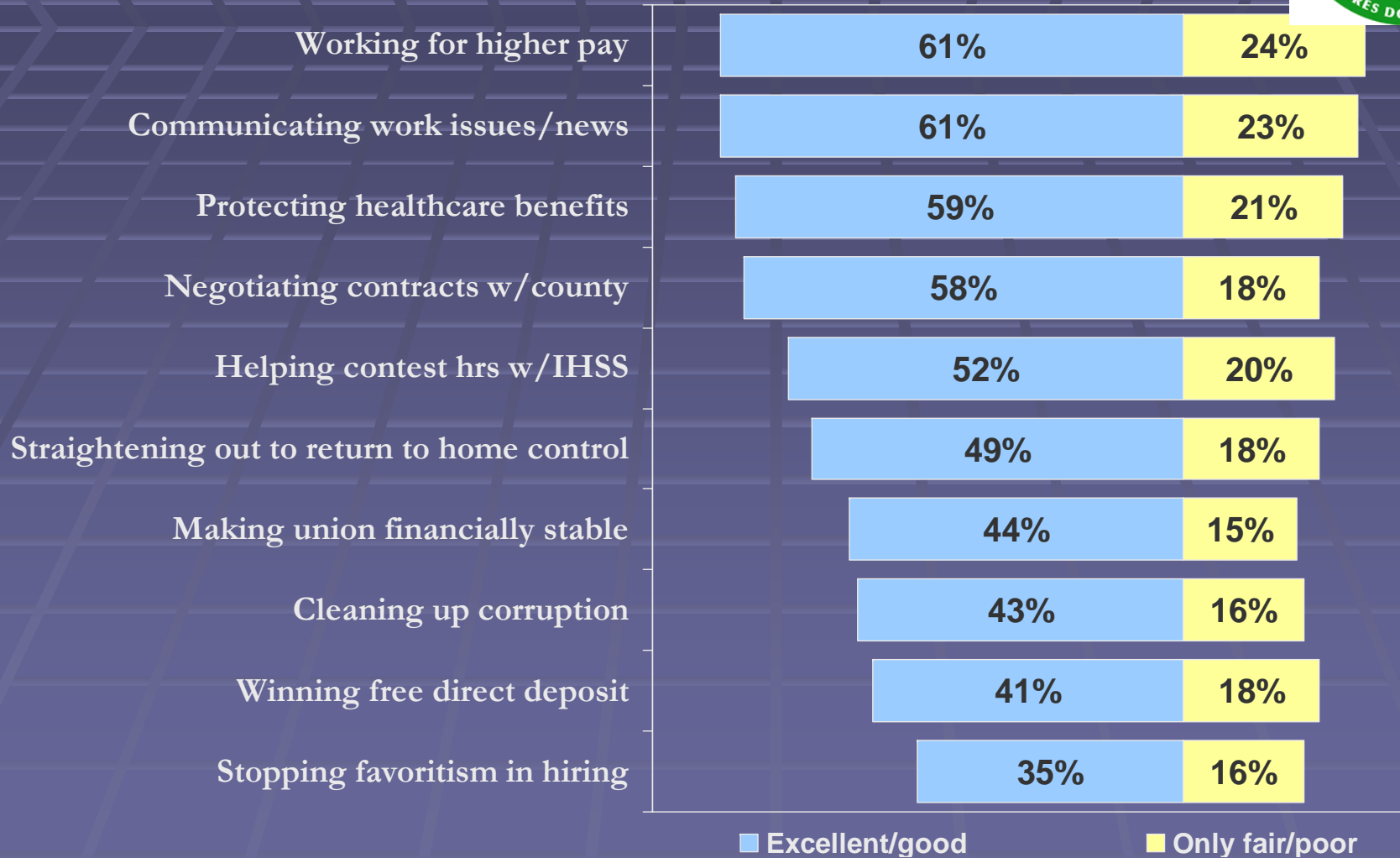
# Q.3 Feelings towards UDW



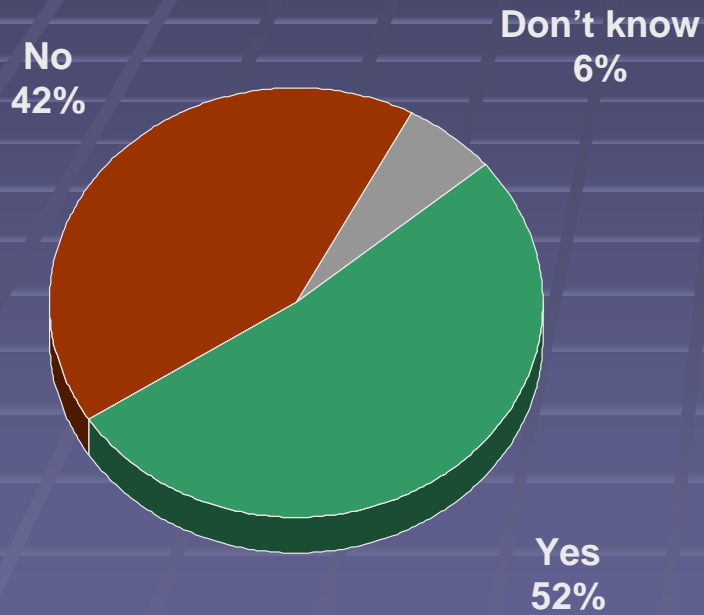
# Q.4 Administrator's Job Rating for Running UDW



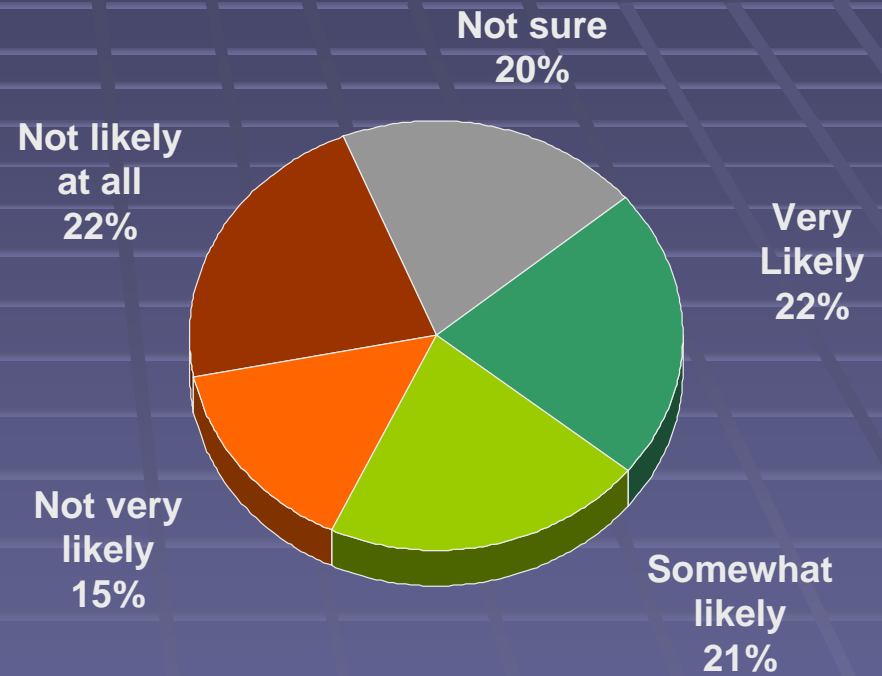
# Q.5 Administratorship's Effectiveness



# Q.6&7 Fee Payers



Q.6 Contact from UDW?



Q.7 Likelihood of joining UDW

# Q.10 Interest in Union Participation (Members Only)



Attending union meetings

50%

47%

Making phone calls

35%

62%

Visiting other providers at home

32%

66%

Serving on a union committee

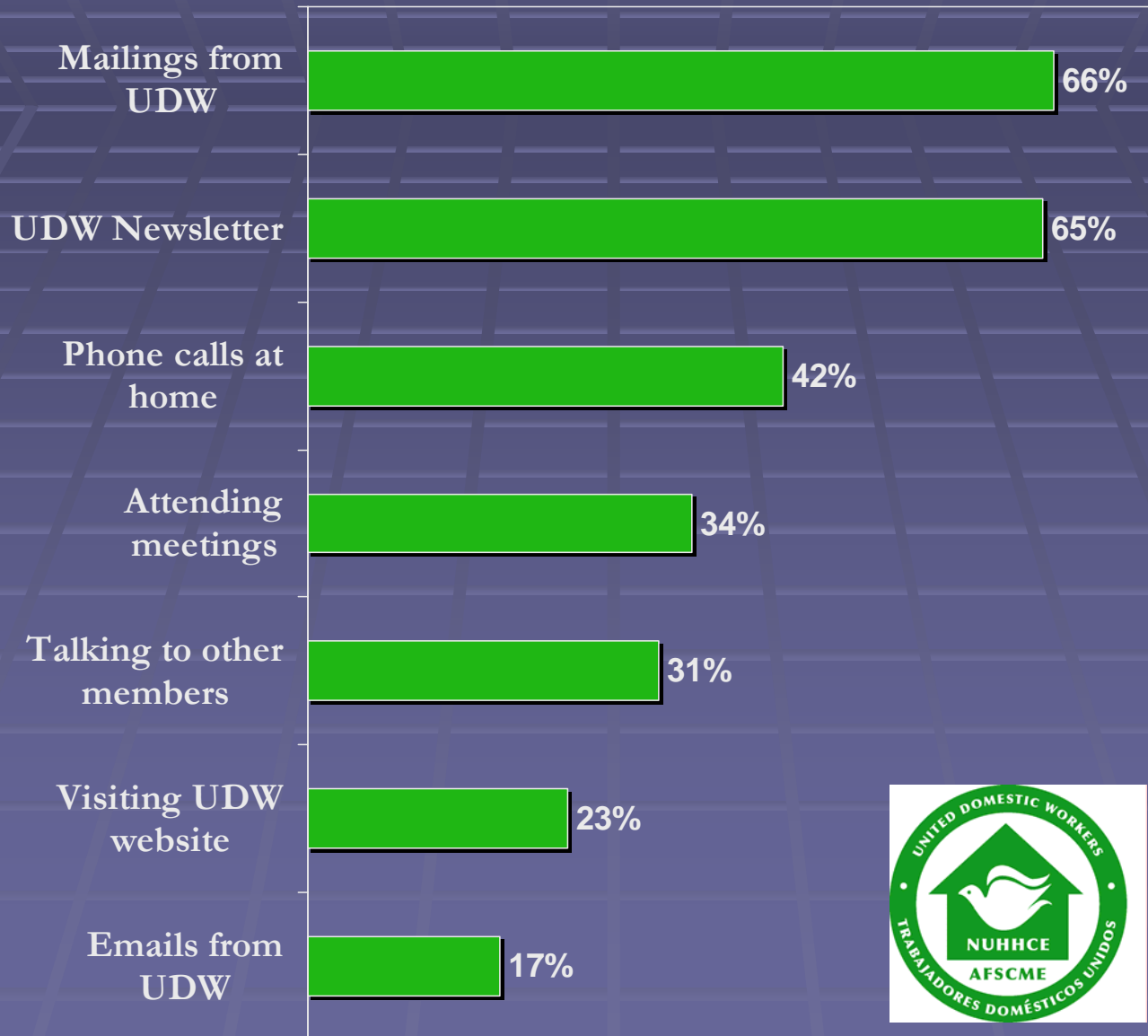
21%

76%

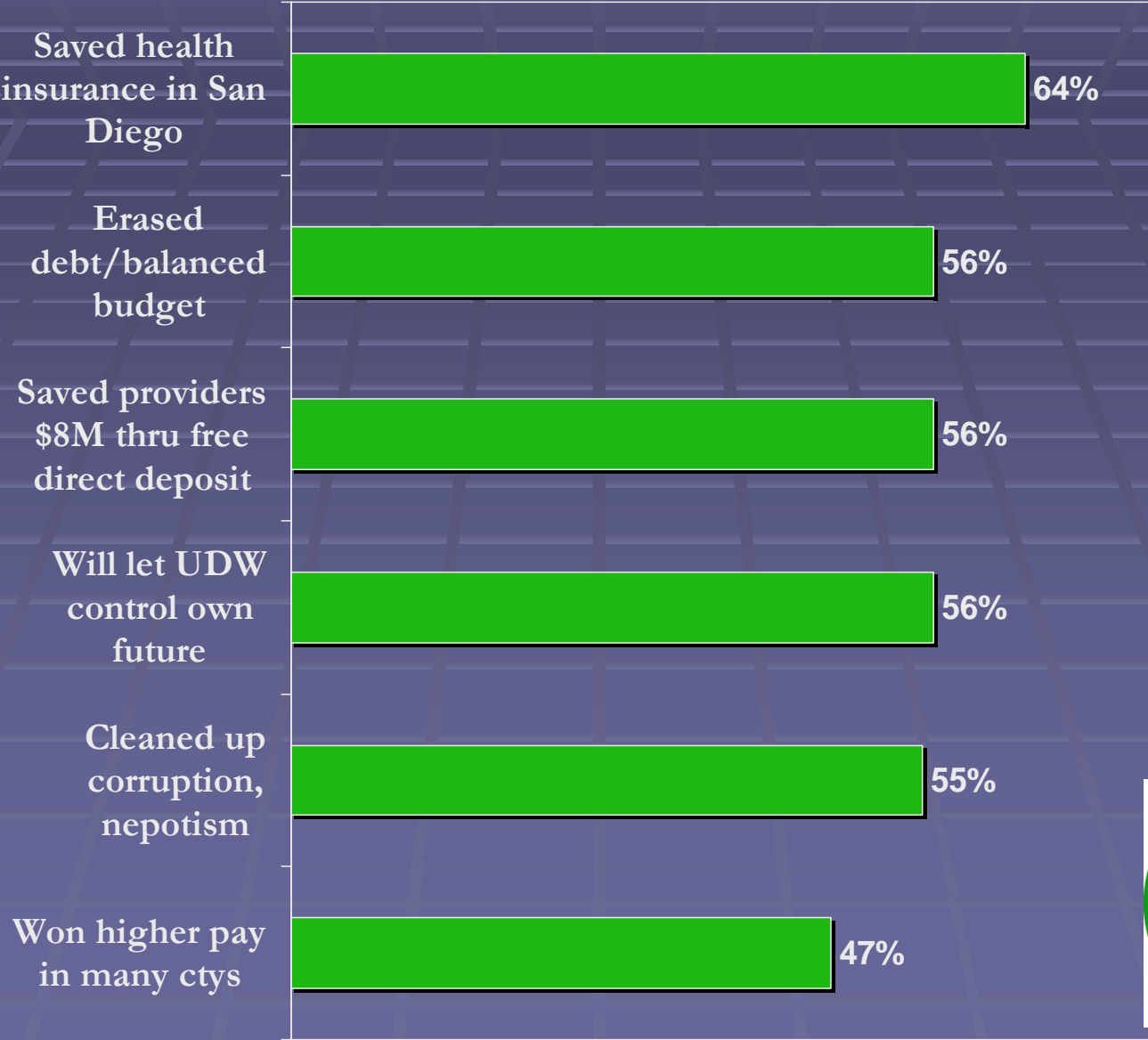
Yes. willina

No. not willina

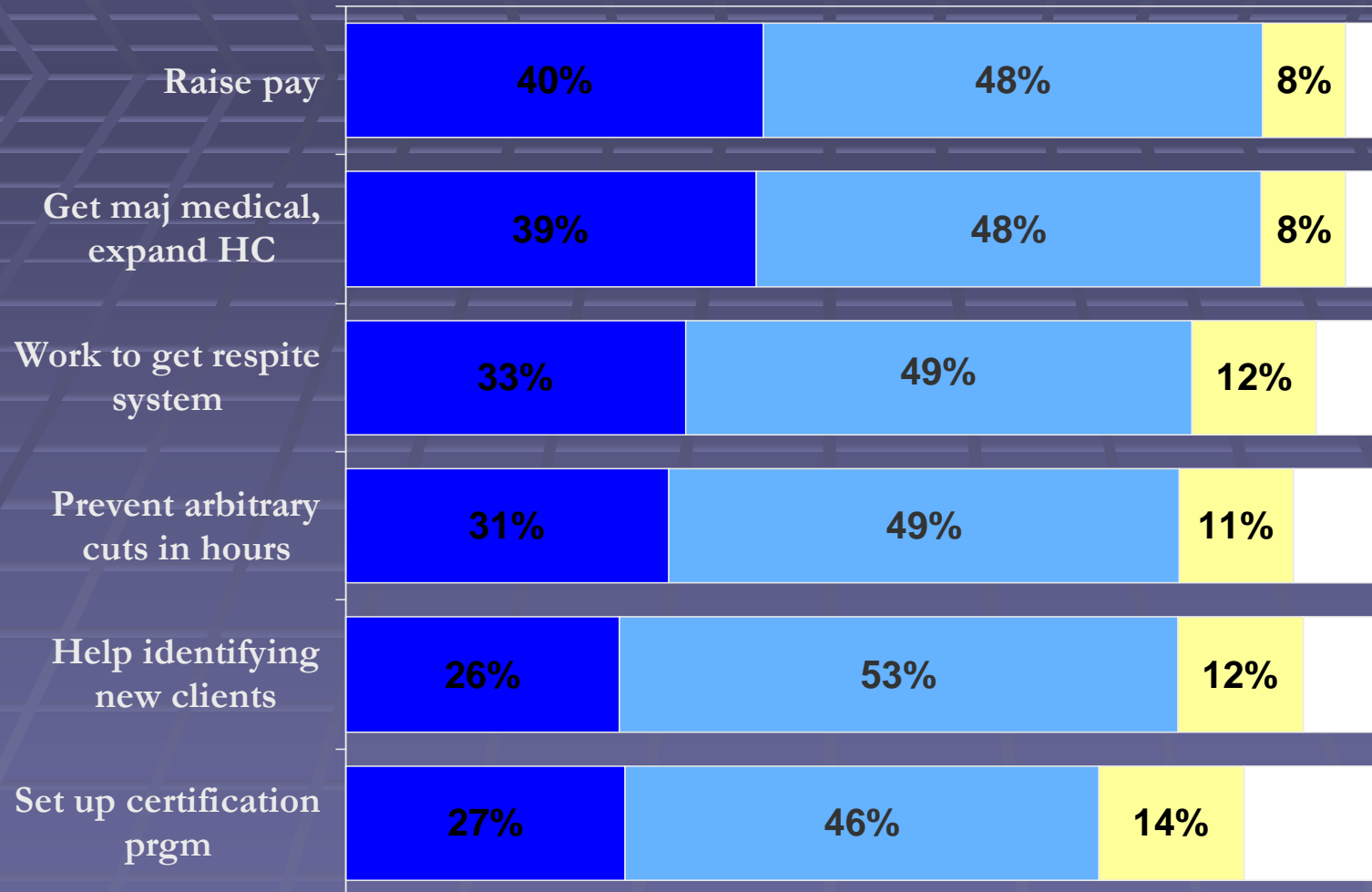
# Q.11 Contact from UDW (Major Source)



# Q.13 Statements about UDW/Administratorship



# Q.15 Priorities for the Future



■ Extremely important 
 ■ Very important 
 ■ Somewhat important 
 ■ Not imp./Not sure