

ELECTRONIC VISIT VERIFICATION (EVV)

In 2016, the 21st Century CURES Act was signed into law. Despite opposition from our union, the federal law contained a provision requiring Electronic Visit Verification (EVV) for home care providers, including those in the IHSS program.

FREQUENTLY ASKED QUESTIONS

Q: What is EVV?

A: EVV is an electronic system to confirm that home-based personal care services have been delivered. Its proponents claim that it helps reduce fraud.

Federal law requires states like California to adopt EVV starting January 1, 2019 for programs like IHSS and WPCS, or lose massive amounts of federal funding.

Q: How will EVV work?

A: We don't know yet. California Department of Social Services must still create an EVV system. Many important details such as the type of electronic system to be used, what will be reported, and how providers and clients will interact have yet to be decided.

Q: How is EVV different from Electronic Timesheets?

A: IHSS providers won the option for Electronic Timesheets to save time and get paid quicker, but we may still use paper timesheets if we choose. EVV will be mandatory and has no obvious benefit for the provider or client.

Q: What is UDW's position on EVV?

A: We strongly oppose EVV and have been vocal in our opposition. We remain involved in the EVV rollout process so that we can protect privacy and help shape an EVV system that is the least burdensome for providers and clients.

Q: What other groups oppose EVV?

A: Most disability rights advocates and home care clients strongly oppose EVV as an unnecessary invasion of privacy. California's two home care unions, UDW and SEIU, are united in strong opposition to EVV.

Q: What can providers do to fight EVV?

A: Get involved! Together we have a voice in the decision-making process and the power to fight any harmful effects of EVV implementation. Stay updated at [facebook.com/udw](https://www.facebook.com/udw) and call your local union office to get involved.